



Application Serial No.: 09/661,188
Attorney Docket No.: 23453-016
Reply and Amendment Under 37 C.F.R. § 1.111
Customer No. 29315

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PATENT
Attorney Docket No. 23453-016

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANTS : Hannes Eberle, *et al.* CONFIRMATION No.: 8189
SERIAL NUMBER : 09/661,188 EXAMINER : Joseph T. Phan
FILING DATE : September 13, 2000 ART UNIT : 2645
FOR : SYSTEM AND METHOD FOR THE CREATION AND AUTOMATIC
DEPLOYMENT OF PERSONALIZED, DYNAMIC AND INTERACTIVE VOICE
SERVICES INCLUDING MODULE FOR GENERATING AND FORMATTING
VOICE SERVICES

REPLY AND AMENDMENT UNDER 37 C.F.R. §1.111

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

RECEIVED

FEB 17 2004

Technology Center 2600

Dear Sir:

In response to the Office Action mailed **November 14, 2003**, please amend the above-identified application as follows:

Amendments to the Specification begin on page 2 of this paper.

Amendments to the Claims are reflected in the listing of claims beginning on page 3 of this paper.

Remarks/Arguments begin on page 8 of this paper.

It is not believed that extensions of time or fees for net addition of claims are required beyond those that may otherwise be provided for in documents accompanying this paper. However, if additional extensions of time are necessary to prevent abandonment of this application, then such extensions of time are hereby petitioned for under 37 C.F.R. § 1.136(a), and any fees required therefor (including fees for net addition of claims) are hereby authorized to be charged to our Deposit Account No. 50-0311 (*Ref. No. 23453-016*).